


## FSC Life Insurance Summit Program Webinar Event: 27 - 31 July 2020 - 1.5 hours every morning

---- 4.5 TO 6.5 CE/CPD HRS ----

Day/Time	Session	Speakers
<p><b><u>MONDAY 27 JULY – COVID-19</u></b></p> 		
9.00am - 9.10am	<b>Welcome Address</b>	Sally Loane, CEO, FSC & Nick Kirwan, Senior Policy Manager - Life Insurance, FSC
9.10am - 9.40am	Session 1: <b>Government View</b> - The Minister will give a keynote address, followed by Q&A with FSC CEO, Sally Loane on topics including the sustainability of the life insurance industry, the increasing burden of mental illness in the community and what COVID has meant, and will mean, in future for Australian consumers.	Senator the Hon Jane Hume, Assistant Minister for Superannuation, Financial Services and Financial Technology
9.45am - 10.30am	Session 2: <b>Moment in time</b> - Sector leaders discuss the impacts of Coronavirus on the industry, plus the bigger industry opportunities on the horizon.	Moderator: Sue Houghton, General Manager, Insurance, BT 1. Brett Clark, CEO, TAL 2. Damien Mu, CEO, AIA 3. Sean McCormack, Chief Life Insurance Officer, MLC Insurance

#FSCSummit #LifeInsurance

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**TUESDAY 28 JULY – CUSTOMER**

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<p><b>9.00am - 9.40am</b></p>	<p>Session 3: <b>Retail Insurance</b> - Insights and observations from topical issues, including the Life Insurance Framework (LIF) working in practice and sustainability. Plus, a spotlight on the importance of making advice for life insurance products affordable and accessible for customers.</p>	<p>Moderator: Simon Swanson, MD, ClearView</p> <ol style="list-style-type: none"> <li>1. Dante De Gori, CEO, FPA</li> <li>2. Phil Kewin, CEO, AFA</li> <li>3. Gerard Kerr, Head - OnePath Propositions &amp; Group Life, Zurich</li> </ol>
<p><b>9.45am - 10.30am</b></p>	<p>Session 4: <b>Direct Insurance</b> - What will the direct insurance industry landscape look like for customers in the years ahead? What has the industry learnt, past and present, that will help to achieve a vibrant and healthy direct market moving forward?</p>	<p>Moderator: Mike Taylor, Managing Editor, Money Management</p> <ol style="list-style-type: none"> <li>1. Michael Vrisakis, Partner, Herbert Smith Freehills</li> <li>2. Emma Curtis, Senior Executive Leader, Insurers, ASIC</li> <li>3. Bronwyn Kirwan, Head, iptiQ by Swiss Re</li> </ol>

**WEDNESDAY 29 JULY – DATA**

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<p><b>9.00am - 9.40am</b></p>	<p>Session 5: <b>Group Insurance</b> - A deep-dive discussion on the themes of sustainability, the value of insurance in superannuation and member engagement. Hear the unique perspectives on these topics from the expert speakers.</p>	<p>Moderator: Tyson Johnston, General Manager - Australia, Pacific Life Re</p> <ol style="list-style-type: none"> <li>1. Gerard McDermott, Chief Strategy and Data Officer, MetLife</li> <li>2. Phil Fraser, CEO, QInsure</li> <li>3. Renee Voutt, Technical Partnerships Manager, AIA</li> <li>4. David Evans, Head of Insurance, First State Super</li> </ol>
<p><b>9.45am - 10.30am</b></p>	<p>Session 6: <b>Reinsurance</b> - How can looking at global experiences bring better outcomes into the Australian life market?</p>	<p>Moderator: Linda Elkins, National Sector Leader - Asset and Wealth Management, KPMG</p> <ol style="list-style-type: none"> <li>1. Dion Russell, CEO, SCOR</li> <li>2. Nicolas Carro, CEO, Munich Re Australasia</li> <li>3. Gerd Obertopp, Managing Director, Hannover Re, Life, Australia</li> </ol>

**THURSDAY 30 JULY – COMMUNITY**



<p><b>9.00am - 9.40am</b></p>	<p>Session 7: <b>Mental Health</b> - Insights on the unfolding and ever-escalating challenges of mental ill-health on the Australian community and the life insurance industry.</p>	<p>Moderator: Nic Brown, CEO, batyr 1. Dr Sally Phillips, General Manager - Health Services, TAL 2. Lucy Brogden, Chair, National Mental Health Commission 3. Carly Van Den Akker, Head - Life &amp; Health Claims ANZ, Swiss Re</p>
<p><b>9.45am - 10.30am</b></p>	<p>Session 8: <b>State of the Industry</b> - Hear from a group of diverse external stakeholders about the current pulse of the life insurance industry.</p>	<p>Moderator: Peter Sobels, Publisher, RiskInfo 1. John Berrill, Principal, Berrill &amp; Watson Lawyers 2. John Trowbridge, Industry Consultant 3. Anne Brown, Chair, Life Code Compliance Committee (LCCC) 4. Karen Chester, Deputy Chair, ASIC</p>

**FRIDAY 31 JULY – INDUSTRY**

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<p><b>9.00am - 10.00am</b></p>	<p>Session 9: <b>Leader Perspectives/Sustainability of Living Benefits</b> - What can the regulators, industry, reinsurers and the FSC do to navigate through this period of uncertainty for the ongoing sustainability of the industry?</p>	<p>Moderator: Ian Laughlin, Convenor, Disability Insurance Task Force of the Actuaries Institute &amp; Principal, PFS Consulting</p> <ol style="list-style-type: none"> <li>1. Suzanne Johnson, General Manager - Life Insurance, APRA</li> <li>2. Mark Stewart, Managing Director, Australia and New Zealand - RGA Australia</li> <li>3. Justin Delaney, Australian CEO, Life &amp; Investments, Zurich</li> <li>4. Megan Beer, CEO Australasia, Resolution Life and AMP Life Limited</li> </ol>
	<p><b>Closing Address</b></p>	<p>Nick Kirwan, Senior Policy Manager - Life Insurance, FSC</p>

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