



MEDIA RELEASE

Thursday 9 January 2020

AUSTRALIAN BUSHFIRES: FINDING LOST LIFE INSURANCE POLICIES

The Financial Services Council (FSC) has launched a simple new service for Australians and their loved ones to use if life insurance policy details have been lost or destroyed as a result of the devastating bushfires.

FSC CEO Sally Loane said the life insurance industry was working together to ensure every affected Australian can check their records and be reunited with their life insurance policy details.

“There are a few scenarios where we can help, for example, if you need to make a claim for a relative in the case of a fatality; if you have been injured and can’t work; or if you have simply lost your policy documents and details,” Ms Loane said.

“It is important to note if you hold life insurance through your superannuation, you should contact your super fund directly. Life insurers don’t hold the details of individuals covered by group policies.”

For FSC to help you, simply copy the text below into an email, including the consent wording, fill in the blanks and email it to us at info@fsc.org.au:

Name of the person enquiring about the policy (your full name):

Your contact phone number:

Your email address:

Full name/s of the person/s insured under the policy:

The date/s of birth of the person/s insured:

The last known address/es:

Your relationship to the insured person/s:

I consent to the Financial Services Council forwarding the above information to their life insurance members to help find any life insurance policies insuring the people named above.

I understand that the life insurer may have to confirm that I am entitled to the information sought, including whether I am the person insured, a beneficiary, executor, trustee or guardian of the insured person.

ENDS

Contact: Esther Jago on 0421 102 944 or ejago@fsc.org.au